

# **Tilsley House News**

January 2025

### MANAGERS NOTE

Happy new year to all our residents, families and staff. As we enter 2025, I would like to say a huge thank you for your continued support and commitment to creating a warm and welcoming atmosphere at Tilsley House. We have exciting plans for 2025 including decoration of the lounge area, making the corridors more sensory, and enhancing the environment for our residents. We are committed to continuing to provide the highest quality of care to our residents and Llook forward to a year working alongside you all.

Michelle - Manager

Here at Tilsley House we are looking starting up the quarterly newsletter again. Apologies it has been absent for a little but please note it will now be quarterly.

If you have anything you ever wish to see in the newsletter then please let us know.

As you know we always have an open-door policy here at Tilsley House.

Wishing you all a Happy New Year and Prosperous 2025 from all the



# **ACTIVITIES/EVENTS UPCOMING**

Our relatives enjoyed the many activities, entertainment and busy times. We have had lots of events coming up the first quarter of 2025.

DAVE HARRIS ACCORDION – 8<sup>TH</sup> JANUARY 2025

BURNS NIGHT WILL BE CELEBRATED ON JANUARY  $25^{TH}$  WITH JOHNNY SINGS IN AT 2PM - ALL WELCOME

VALENTINES DAYS WILL BE CELEBRATED FEBRUARY 14<sup>TH</sup> – WITH ANNE MARIE EXERCISING IN WITH A RED THEME TO LOVE SONGS – ALL WELCOME

MOTHERING SUNDAY WILL BE CELEBRATED  $30^{TH}$  MARCH WITH JOHNY SINGS IN AT 2PM - ALL WELCOME

AS USUAL WE HAVE OUR WEEKLY ANN-MARIE IN WITH WEEKLY EXERCISES ON MONDAY AFTERNOONS AND ANNE-MARIE SCHOOL OF FUNK IN ON FRIDAY MORNINGS KEEPING EVERYONE BUSY WITH THE DANCING.

PLEASE FEEL FREE TO JOIN US AT ANY OF THE ABOVE EVENTS.





#### Social Media

We have a new social media page which we share with our sister home Earlfield Lodge. Activities and events will be posted on here and you are free to follow us at Solomon Care.

#### Kathy Wins Care and Support Award!!

The Annual Care and Support West Care Awards celebrate the hard work and dedication of Care Professionals in the South West. We represent care across Bristol, Bath and North East Somerset, South Gloucestershire and North Somerset; with some 500 Care Providers existing in these regions. With around 19,000 people working within these organisations, it is important we take time each year to acknowledge the positive impact our local sector has on the lives of the most vulnerable in society.

Kathy was nominated in the Admin/Office Support Category and won the award and then also went through to the finals of the Great British Care Awards.





#### BIRTHDAYS

<u>Jan 2025</u> Ann will turn 87 Brian will turn 72

<u>Feb 2025</u> Brenda will turn 93

<u>March 2025</u> Sylvia will turn 102 Daphne will turn 81 Pat will turn 82 Lorraine will turn 84

#### STAFF

Jan 2025 Abi will turn 26

Feb 2025 Roy will turn 36

<u>March 2025</u> Wendy will turn 60 Vishnukumar will turn 27 Louise will turn 45

HAPPY BIRTHDAY TO YOU ALL FROM STAFF AND RESIDENTS AT TILSLEY HOUSE

## **DIRECTOR'S NOTE**

#### Dear all,

I would like to wish you all a very happy New Year. We hope 2025 will bring happiness and fulfilment to you as well as all our residents. Over the Christmas period, I hope you were able to join us in some of the activities and events we held at the home.

A few notable points worth highlighting from 2024:

- Michelle was recruited as our Manager. She has now been with us for around 4-5 months and I would like to thank you all for welcoming her and helping her settle. Michelle always has the residents' best interest at heart and we look forward to her ideas of how we can
  - to improve the home.
- Tilsley House had an inspection by North Somerset towards the end of the year and some of you were kind enough to fill out a questionnaire as part of this. We are happy to inform you that the inspection went well with only minor actions identified. Michelle has already completed many of these actions and would be happy to show you a summary of the outcome.
- We are all very proud that Kathy was a recipient of the Care & Support West award for best Finance and Administration colleague in 2024. She thoroughly deserved this award and we look forward to Kathy's continuing contribution in 2025. We hope Tilsley House will be in a position to compete for more awards in 2025.
  - The year saw a much more settled staff team which was great to see. We also saw Krish return to Tilsley House to take on the role of Deputy Manager. I feel we now have a really strong management team with Michelle, Krish and Kathy.
  - Hopefully you have noticed the refurbishments on the 1<sup>st</sup> floor and 2<sup>nd</sup> floor corridors.

During 2025 we will continue our refurbishment program to include ground floor corridor and the common areas, and we are looking at further develop the range of activities provided. We are also going to place some emphasis on additional training for staff to further develop their skills and competencies.

As always, feedback is very important to us, and we want to ensure we continue to develop our service in all areas. Although we arrange a relatives' meeting a couple of times per year, please feel free to get in touch with Michelle or myself at any time. We would be delighted to hear your thoughts, comments and suggestions.

So, lets continue to work together to make the later years of our residents' lives as fulfilling and meaningful as possible.

Best wishes and warm regards,

Rizwan Govindji - Director



